

## Improved profitability in the construction industry

SixFive implemented Google Workspace for this engineering consulting firm to transform the in-office workspace into a flexible workplace where data is secure and versioned, available anywhere even with industry specific CAD working files.

### The challenge

Customer service and project delivery suffered because data was only available in offices on a computer. Backup was a nightmare, especially with the large CAD file sizes involved, and we needed more flexibility to be able to operate from anywhere. Sending updates and recording paper notes on site often resulted in lost information.

### The solution

After implementing Google Workspace we worked with the team to ensure that specialised CAD files were stored correctly, and that an appropriate versioning system was in place to meet compliance guidelines. A focus was made on access across devices. Training was provided on the wide range of tools for productivity such as Tasks, and Google Meet, and we continue to provide guidance and support.

### The results

Easy accessibility of files changed the way we work with clients on site, including change requests and approvals. Efficiency gains mean we turnaround requests from any device, reducing project timelines & increasing customer satisfaction. Happy our files are backed up with options for retrieval. Meetings are better with Google Meet, removing tech stress and third party software costs.

“ Working with SixFive allows us to take the hassle out of managing our Email and File Storage solutions, providing us with an easy to use platform that has increased profitability through efficiency and repeat business through customer satisfaction. ”

Scott Harris, Director, Scott Harris & Associates



#### About Scott Harris & Associates

Specialised building engineering consulting practice working on hydraulic, civil and fire protection services. Providing detailed technical, practical economical solutions and client engagement from concept to completion.

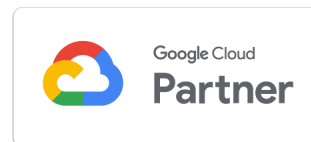
Industry: Business & Professional Services

Primary project location: Australia



#### About SixFive

We champion innovative technology and digital solutions to empower you to achieve more. Friendly, honest, timely advice & professional support.



#### Products

Google Workspace